

Exceptional Eyewear Benefits

We realize that there are many choices for patients to make regarding their eye care and eyewear needs, and we are grateful you've chosen Complete EyeCare Center.

We offer exceptional service and exceptional ways of standing behind our products so you have peace of mind about the choice you've made. Anyone who purchases eyewear from us enjoys the following benefits:

OUR COMPETITIVE GUARANTEE OF VALUE

First, you should know that if you find a better price for the same eyewear within 30 days of your purchase—that is the identical frame, lenses and manufacturers of your pair of glasses—bring us the details and we'll match it.

OUR 90 DAY GUARANTEE

You want the glasses you get from us to be comfortable, look great, and provide clear vision so you can see and perform better. So do we! Glasses in original, like-new condition may be exchanged for a new pair of comparable value within 90 days of the date of purchase. This applies only to the original purchase.

OUR WOW FRAME AND LENS WARRANTY

Now this is something really unique. We gladly unconditionally warranty our frames and lenses against breakage of any kind, for any reason, for a total of 12 months. Yes, even if the dog destroyed them! We will repair or replace the frames or lenses with a co-payment of \$25 and the return of your broken lenses and/or frame to us. WOW does not cover loss or theft. (This warranty may vary based on your insurance or vision care plan policies.)

OUR SCRATCH-RESISTANT LENS WARRANTY

Our lens treatments are the hardest, most durable surface protection available. By following our recommended procedures for lens care and cleaning you shouldn't experience problems. However we know any lens, including glass, can scratch. We will replace lenses with scratch-resistant treatment one time within 12 months of purchase with return of the scratched lenses. Lens replacement must be in the original prescription. (This warranty does not cover loss, theft, or hairline scratches that have no effect on vision.)

OUR SECOND PAIR SAVINGS

You may be considering prescription sunglasses or a second pair of eyewear for dress, casual, sportswear, etc. You are entitled to 50% savings on a second pair when you purchase it the same day. And in case you decide later, we offer 20% savings on any additional pairs purchased within 90 days of your original prescription eyewear purchase. (Savings may vary based on your insurance or vision care plan policies.)

OUR TAKE CARE EYEWEAR MEMBERSHIP – Complimentary with our eyewear

- Unlimited frame adjustment & realignment
- Restringing rimless frames, if needed
- Nosepad replacement, as needed
- Inspection & ultrasonic cleaning
- Replacement or tightening of screws
- Lens prescription analysis and comparison