

Complete EyeCare Center

Dr. Christopher Olson

★★★★★ 203 Reviews

Reviews

★★★★★ *Always a friendly and professional experience!* — **Jeffrey F.** (Patient since 2012)
Always a friendly and professional experience!

Dec 14, 2016

★★★★★ *Great care by a great team!* — **Christina W.** (Patient since 2005)
Great care by a great team!

Dec 1, 2016

★★★★★ *The staff and doctor were soooo friendly and ex...* — **Khloee S.** (Patient since 2016)
The staff and doctor were soooo friendly and extremely accommodating. The care and patience they showed us was heart-warming and greatly appreciated.

Oct 28, 2016

★★★★★ — **Nancy E.** (Patient since 2004)
I have always found my experience at the Complete EyeCare Center to be efficient, helpful, and professional. It is clear that Dr. Olson is really concerned with patient welfare and is committed to helping people maintain the best possible vision and general eye health. I would give him the highest recommendation.

Oct 27, 2016

★★★★★ *What does that do?..* — **Craig W.** (Patient since 2010)
It is always a pleasure when it is time for our check ups. The staff always have a smile and greet each of us as if we were family. When they take you to do the tests they always make sure you are comfortable and explain what will happen on each phase. They even tell you why that check is important. Questions never bother them as they are very happy to help you understand. It doesn't stop there, Dr. Olsen even though he is busy will always greet you and ask how you have been doing since the last check. He even asks about the family. Then the education begins (I am an engineer so I ask about each test if it is a new machine) so as he is doing the procedures he fills me in on what is supposed to happen and if it doesn't he tells me why. Very busy Dr. but still takes a moment for those that are curious. Never had a better eye exam anywhere and we have lived in many places around the world.

Oct 16, 2016

★★★★★★ *Wonderful eyecare!...* — **Diane W.** (Patient since 2010)

My husband and I have been seeing Dr. Olson for our eye care for several years. We are always treated with care and kindness. Dr. Olson is thorough and explains results so you can understand what is happening with your eyes.

Oct 14, 2016

★★★★★★ *Great Service* — **Doris O.** (Patient since 2004)

I haven't been disappointed with your service or your staff in all the years I have been a patient under your care. Thanks DR. Christopher Olson I am very pleased with the friendliness and quality of personnel you have in your employment.

Oct 12, 2016

★★★★★★ *GREAT CARE = GREAT VISION!* — **James O.** (Patient since 2005)

There should be no doubt in your mind why I opted to return to you for treatment when I could have selected any eye doctor under the new VA choice program. Your staff and your approach to eye care is excellent.

Sep 28, 2016

★★★★★★ *Awesome! Awesome! Awesome!...* — **Dawson R.** (Patient since 2014)

Awesome! Awesome! Awesome!

Aug 16, 2016

★★★★★★ *I took my eight year old daughter here for her first real eye exam and could not have been happier...* — **Grace C.** (Patient since 2016)

I took my eight year old daughter here for her first real eye exam and could not have been happier! The office is very nice but the staff is extraordinary! They took the time to explain to her what they were going to do and why, in a professional and fun way. She was very calm thru the entire experience. Doctor Olson even found indications of allergy issues before she has even had symptoms. I look forward to having my eyes examined there in the future.

Jul 29, 2016

★★★★★★ — **Diane B.** (Patient since 2009)

The staff is great to work with. And Dr Olson will work with you until you can see!!! Enjoy my yearly visits. Thank you!!

Jul 21, 2016

★★★★★★ — **Lillian P.** (Patient since 2016)

Great service and help. The ladies helped us to figure out our insurance and getting prices and best deals. Very helpful and patient.

Jul 19, 2016

★★★★★★ *I am very grateful to have a doctor as thorough and professional as Dr. Olson. I wouldn't go to a...* — **Jill K.** (Patient since 2005)

I am very grateful to have a doctor as thorough and professional as Dr. Olson. I wouldn't go to anyone else.

Jul 14, 2016

★★★★★★ *Dr. Olson does a wonderful job!* — **Shalynn A.** (Patient since 2014)

Dr. Olson does a wonderful job. He is completely honest. He will take great care of your eyes. He is very patient with kids. The staff is friendly and helpful.

Jun 30, 2016

★★★★★★ *Thank You for taking the time on your day off to take care of my problem....* — **Benjamin B.** (Patient since 2011)

Thank You for taking the time on your day off to take care of my problem.

Jun 22, 2016

★★★★★★ *Best Care Available* — **Donald B.** (Patient since 2008)

I would not hesitate to recommend Complete Eye Care Center to friends and colleagues because I know they would receive the best care available from Dr. Olson and his highly capable and friendly support team.

Jun 17, 2016

★★★★★★ *I appreciated the professional care and personal warmth I received during my visit.* — **Donna B.** (Patient since 2009)

I appreciated the professional care and personal warmth I received during my visit. I felt my eye care was very important to Dr. Olson and his staff.

Jun 16, 2016

★★★★★★ *My experience showed professional care in both exam and questions. I appreciated the time he gav...* — **Anna P.** (Patient since 2015)

My experience showed professional care in both exam and questions. I appreciated the time he gave to my eye care.

Jun 10, 2016

★★★★★★ — **Sandra S.** (Patient since 2005)

Always very friendly and helpful when I walk in!! I enjoy all the staff!

Jun 5, 2016

★★★★★★ *Great service as usual. Always feel relaxed and welcomed when I am at my appointment and for foll...* — **Gregory G.** (Patient since 2007)

Great service as usual. Always feel relaxed and welcomed when I am at my appointment and for follow up work.

May 13, 2016

★★★★★★ *Have been extremely impressed and happy* — **Izabell Y.** (Patient since 2016)

Have been extremely impressed and happy with the through exam on both my daughters eye exams! Would highly recommend any one looking for a new eye doctor to schedule an appointment with the Complete Eye Care Center Team!!!!

May 10, 2016

★★★★★★ *I love the care and concern Dr. Olson and each staff person shows toward my eye/vision health.* — **Sally F.** (Patient since 2012)

I love the care and concern Dr. Olson and each staff person shows toward my eye/vision health.

Apr 1, 2016

★★★★★★ *Dr* — **Patsy N.** (Patient since 2004)

Dr. Olson's staff is very knowledgeable, I was so pleased to have the time to decide next step regarding my eyes. Dr. Olson examined my eyes very thoroughly, no surgery now, will keep track, come back in 6 months.

Mar 26, 2016

★★★★★★ *Well done* — **David A.** (Patient since 2009)

It is always a pleasure to walk into your business. Thanks and praise to all.

Mar 26, 2016

★★★★★★ *Awesome job* — **Darci R.** (Patient since 2008)

Thank you so much for getting the piece of wood/disbre out of my eye and getting me in at the end of the day!! Love going to Olson eye care.

Mar 11, 2016

★★★★★★ *I've have always been treated very well.* — **Ruth W.** (Patient since 2004)
I've have always been treated very well.

Mar 4, 2016

★★★★★★ *Love the Christian music playing in the background! Love all the staff! So friendly and joyful* — **Patricia G.** (Patient since 2006)
Love the Christian music playing in the background! Love all the staff! So friendly and joyful. They enjoy each other and their job and it shows. I appreciate Dr. Olson's thoroughness, commitment to eye health, and yet understands financial restraints/budgets.

Feb 29, 2016

★★★★★★ *Keep up the excellent work!* — **Susan L.** (Patient since 2005)
Keep up the excellent work!

Feb 13, 2016

★★★★★★ *I had avery good experience at my visit!* — **Mary Kay W.** (Patient since 2005)
I had a very good experience at my visit!

Feb 7, 2016

★★★★★★ *Extremely happy with the expertise and thoroughness of Dr Olson* — **Chris L.** (Patient since 2005)
Extremely happy with the expertise and thoroughness of Dr Olson. I would highly recommend him to others!

Feb 1, 2016

★★★★★★ *It's always a pleasant experience.* — **Dana B.** (Patient since 2008)
It's always a pleasant experience.

Dec 21, 2015

★★★★★ *I feel that my eyesight is a priority with all the employees at complete eye care.* — **John L.** (Patient since 2005)
I feel that my eyesight is a priority with all the employees at complete eye care.

Dec 10, 2015

★★★★★★ *I forgot to ask for something to clean my lenses* — **Doris T.** (Patient since 2005)

I forgot to ask for something to clean my lenses. They seem to get a film on them that is hard to get off with the normal travel wipes. Thanks for suggestions or I can stop in to see you. Doris

Dec 9, 2015

★★★★★★ *Everything went just fine* — **Dwight H.** (Patient since 2004)

Everything went just fine

Nov 20, 2015

★★★★★★ *Appointment* — **Donna O.** (Patient since 2010)

I always have a good visit at Dr. Olsons. The girls are always very pleasant and knowledgeable. Dr. Olson always spends a lot of time with me and explains everything. I trust him fully with my eyes.

Nov 4, 2015

★★★★★★ *Can't think of any improvements.* — **Mona G.** (Patient since 2006)

Can't think of any improvements.

Oct 14, 2015

★★★★★★ *I believe you can't get better service than what I receive at every visit..* — **Paul**

B. (Patient since 2010)

I believe you can't get better service than what I receive at every visit...just keep up the good work.

Oct 10, 2015

★★★★★★ *Paul Beliel Review* — **Paul B.** (Patient since 2010)

I personally would like to thank your whole office staff for their friendliness, their professionalism is to be commended. They treat everyone with such kindness, and like family. All visits to caregivers should be like this!!

Oct 10, 2015

★★★★★★ *The Friendliness of Dr* — **Doris O.** (Patient since 2004)

The Friendliness of Dr. Olson's office staff and DR Olson himself was exactly what I would expect to receive from people in Iowa what a great group of folks. I would highly recommend my friends if asked where to find an eye DR. for service I would have them come there. Thanks everyone for making our family feel like we are part of yours. Doris E. Onorato

Oct 4, 2015

★★★★★★ *If the admission questions could be revised it would be a plus* — **Doris E.** (Patient since 2015)

If the admission questions could be revised it would be a plus. Come on, who cares about constipation for an eye exam? Medicare is too snoopy if they want all that but I suppose that is the purpose?

Oct 1, 2015

Reply

It's pretty incredible but many systemic conditions can be detected in the eye, including the serious gastrointestinal disorder Gardner's Syndrome which can be accompanied by "bear track" pigmentation in the retina. That's why health insurers require a complete Review of Systems as part of a comprehensive eye exam. This includes 14 systems: Constitutional; Eyes; Ear, Nose, Mouth, Throat; Cardiovascular; Respiratory; Gastrointestinal; Genitourinary; Musculoskeletal; Integumentary; Neurological; Psychiatric; Endocrine; Hematologic Lymphatic; Allergic Immunologic. A quality eye exam should include a review of your overall wellness. Thanks for the 5-star review Doris, and for your question!

★★★★★★ *It was an excellent appointment!!* — **Sharon C.** (Patient since 2006)

My appointments with Dr. Olson and his staff are always excellent visits and I am grateful for the kindness and consideration shown to me at those times. I always recommend you to anyone who asks if I know of an excellent eye Dr. Always!!

Sep 17, 2015

★★★★★★ *selection of frames* — **Susan M.** (Patient since 2006)

As always, the selection of frames never satisfies me. Even though you have several to choose from, they seem very plain and common to me. Once again, I will go to Iowa City for something more contemporary. I'm looking for "WOW! Those are COOL!" frames.

Aug 18, 2015

★★★★★★ *Always a great experience!* — **Cherie L.** (Patient since 2005)

I always have a great experience at Complete EyeCare Center. The staff are friendly, helpful, and I feel like I am getting the best price for glasses and contacts! Dr. Olson is very thorough and explains everything about my eyes and eyesight.

Aug 9, 2015

★★★★☆ *Average* — **Maxie B.** (Patient since 2007)

Would like more friendly atmosphere when you are there.

Jul 28, 2015

Reply

We're so sorry to read this. We are overwhelmingly told just the opposite (see the last online review someone left)! Now that we have the electronic tools we routinely survey patients, and in the last six years an impressive 27% have responded. The question, "Were you greeted properly when you arrived?" is asked to make sure people feel welcome and appreciated when they come--that the atmosphere is friendly from the start. 99+% of our patients have said "yes"! You are one of just 3 respondents in six years that has answered "not really", and 1 person indicated "I don't recall". I hope that at your next visit you will realize how much our team tries to make your experience as pleasant as Erin C's, who said in her online review, "The entire staff is extremely friendly. I can easily say the nicest and most pleasant office staff I have ever encountered!"

★★★★★★ *Everyone is so helpful and friendly.* — **Sandra S.** (Patient since 2012)

Everyone is so helpful and friendly.

Jul 9, 2015

★★★★★ *Good Service* — **Diane B.** (Patient since 2009)

Awesome service. Girls at the front desk were very willing to work with me looking at glasses and figuring out which way is cheapest with using my insurance.

Jul 3, 2015

★★★★★★ *Thank you for getting me in as soon as possible on Thursday, as I didn't want to wait another day...* — **John I.** (Patient since 2004)

Thank you for getting me in as soon as possible on Thursday, as I didn't want to wait another day to be seen, with my eye infection, Thanks again. John Ita

Jun 20, 2015

★★★★★★ *changes I donot see what,everybody was very nice* — **Lorenzo O.** (Patient since 2005)

changes I donot see what,everybody was very nice.you made everything possible to see so soon ans fast.thanks from me and my wife.

Jun 12, 2015

★★★★★★ *Really appreciated explanation of tests and contact wearing expectations* — **Sue D.** (Patient since 2015)

Really appreciated explanation of tests and contact wearing expectations. The summary sent home with me is a first for me - it is absolutely impressive - explained everything and answered most questions I could ever think of.

Jun 8, 2015

★★★★★★ *outstanding care, as always!* — **Elizabeth L.** (Patient since 2006)

Dr Olson and his staff are great!

May 23, 2015

★★★★★★ *Thorough Exam Detects Potential Problem* — **Donald B.** (Patient since 2008)

Doctor Olson and his staff performed a very extensive eye exam which revealed that I am at risk of developing glaucoma. He took the time to thoroughly explain my options for addressing this potential problem. I'm thankful that Dr. Olson had both the knowledge and the equipment to detect these risk factors early enough to give me a good chance of not developing glaucoma.

May 21, 2015

★★★★★★ *Dilated eyes make it hard to pick frames placed in front of blazing bright sunny window* — **Kirk H.** (Patient since 2010)

Dilated eyes make it hard to pick frames placed in front of blazing bright sunny window. I picked frames that morning but they weren't written down or noted and then lost in shuffle of the day making morning trip a waste of time.

May 16, 2015

[Reply](#)

Kirk, Thanks for your 5-star rating! The staff member that helped you before our regular office hours realizes she should have written down the 3 frames you liked in addition to setting them aside. Please accept our sincere apology for the lapse in communication. We respect your time & know it's valuable, so I'm very glad this was resolved the same day. We're also looking into solutions to help with the late afternoon sunshine in our Eyewear Gallery. We want your experience in our office to be even BETTER than 5-star next time!

★★★★☆ *My family has been loyal customers for the last 15 years and we have seen a noticeable drop in...* — **Kevin V.** (Patient since 2005)

My family has been loyal customers for the last 15 years and we have seen a noticeable drop in quality of service in the last year. Equipment was not aligned properly and the post exam support was terrible. They are supposed to call me back to answer questions. Had a similar problem when my Son ordered new glasses a couple months ago.

May 11, 2015

[Reply](#)

Mr. V, we're extremely thankful that your family has placed their trust in our eye care team over the years. Dr. Olson and all the staff value each relationship so your comments cut deep. Those who worked with you Saturday would have had just 2 hours and 17 minutes to get clarification from both a lab and vision plan during their business hours and return your call before you posted this review on a busy Monday morning. I understand you have spoken with a member of our team now. Dr. Olson has offered to speak with you personally if you have further concerns about the care you received, so please let us know if you would like him to call you. And we encourage anyone who is disappointed with their vision plan coverage to make that known to the plan directly as well as their employer's human resources department when applicable. Insurance and vision plans seem to have gotten more confusing, more complex, and often more restrictive since the implementation of the Affordable Care Act, despite what we all may have expected. No one likes being the bearer of disappointing news but our staff is often caught in the middle. We're sorry to have let you down. After all these years we hope you know that it is always our genuine intent to do our very best to help you negotiate the changes that time brings and to be a helpful advocate when it comes to your eye health and sight. That doesn't change.

★★★★★★ *Regular eye appointment* — **Gianna B.** (Patient since 2005)

I was glad they were able to get me in as quickly as they did since I was having problems. I am anxious to get new lens and new computer glasses.

Mar 25, 2015

★★★★★★ *Love this office.* — **Denise S.** (Patient since 2014)

Beautiful office and nice people. Up to date equipment and all staff very knowledgeable.

Mar 19, 2015

★★★★★★ *Person I talked to on the phone when I made the appointment and then working the front desk phones...* — **Kirk M.** (Patient since 2005)

Person I talked to on the phone when I made the appointment and then working the front desk phones seemed to be having a couple of bad days. The rest of the staff were excellent. Kirk

Mar 6, 2015

[Reply](#)

Thanks for the 5-star review, Kirk, and for understanding. Glad we were able to adapt Dr. Olson's usual exam schedule to accommodate your needs. We will take your comment to heart because we want everyone's experience to be 100% excellent!

★★★★★★ *I was in and out of exam in record time. The flow of the appointment went great. Much improved.* — **Mark B.** (Patient since 2005)

I was in and out of exam in record time. The flow of the appointment went great. Much improved.

Mar 5, 2015

★★★★★★ *was so glad i could get this appointment as i had just made it that day* — **Carolyn P.** (Patient since 2005)

was so glad i could get this appointment as i had just made it that day. only a few minutes wait time but appreciate getting in so it did not matter.

Jan 21, 2015

★★★★★★ *Thanks for spending extra time, listening and coming up with options that will work for me.* — **Brian B.** (Patient since 2014)

Thanks for spending extra time, listening and coming up with options that will work for me.

Jan 14, 2015

★★★★★★ *It was a snowy day and I was accommodated before my appointed time which I appreciated very much.* — **Sandra S.** (Patient since 2012)

It was a snowy day and I was accommodated before my appointed time which I appreciated very much.

Jan 14, 2015

★★★★★★ *Everyone was excellent. Exceptional care* — **Diana S.** (Patient since 2014)

Everyone was excellent. Exceptional care. Thank you for having a Bible included with the reading material in the waiting area. Will definitely recommend you to my friends.

Dec 13, 2014

★★★★★★ *The staff is always so helpful and friendly! Thank you and Happy Holidays!* — **Erin C.** (Patient since 2012)

The staff is always so helpful and friendly! Thank you and Happy Holidays!

Dec 10, 2014

★★★★★★ *Friendly and Professional* — **Jeffrey F.** (Patient since 2012)

I believe Complete Eye Care combines the technical service that one would find in a major urban area with the personal touch of a small town. The providers display great competence AND friendliness, giving the patient a sense of confidence and comfort.

Dec 9, 2014

★★★★★★ *We saw Dr. Hangartner and she was great!* — **Jackson S.** (Patient since 2014)

We saw Dr. Hangartner and she was great!

Dec 2, 2014

★★★★★★ *Excellent service. Fantastic staff who really care about you and your vision.* — **David G.** (Patient since 2007)

Excellent service. Fantastic staff who really care about you and your vision.

Sep 8, 2014

★★★★★★ *The amount of time that I was in your office was to long* — **Benjamin B.** (Patient since 2011)

The amount of time that I was in your office was to long. It was 1 hour and 50 minutes from the time I arrived till I left. It would have been OK with me, but I never been there for a annual check up. I had another meeting in another city already set. It worked out to be OK. Thank You for your expert care and advice. Ben Bower

Sep 7, 2014

 *not very knowledgeable* — **Maxie B.** (Patient since 2007)

When they did my bill with insurance I paid to much. Was not ask if I want all the options that are not covered with insurance. Was just chosen for me.

Jul 13, 2014

 *not very knowledgeable* — **Maxie B.** (Patient since 2007)


When they did my bill with insurance I paid to much. Was not ask if I want all the options that are not covered with insurance. Was just chosen for me.

Jul 13, 2014

 *Excellent* — **Carrie W.** (Patient since 2009)

I am very happy with the care our family receives from Dr. Olson and his staff.

Jun 16, 2014

 *always thorough* — **Janet L.** (Patient since 2006)

I always feel that I have been thoroughly examined

Jun 13, 2014

 *Wine in the waiting room frig.* — **Lori G.** (Patient since 2004)

Wine in the waiting room frig.

Jun 3, 2014

 *Excellent care and outstanding staff* — **Elizabeth L.** (Patient since 2006)

As always, I was well cared for, listened to, and left with all of my questions answered. Outstanding patient care.

May 26, 2014

 *my visit* — **David B.** (Patient since 2013)

The staff was very professional.

May 10, 2014

 *Good timing, great service!* — **Robert K.** (Patient since 2005)

This visit was needed to meet a sudden concern. I was grateful to see Dr. Olson so quickly--though it's a "wait and see" situation (pun intended), I feel much better knowing I'm in caring and capable hands!

May 1, 2014

★★★★★★ *Excellent visit. Proactive with supplements for eye care* — **Rosena R.** (Patient since 2006)

Excellent visit. Proactive with supplements for eye care. Long time patient and would not go anywhere else.

Apr 22, 2014

★★★★★★ *barb morris* — **Barbara M.** (Patient since 2005)

I thought everything was good.

Apr 21, 2014

★★★★★★ *Very kind and compassionate!* — **Treyvin A.** (Patient since 2014)

Dr. Olson does a fantastic job with screening and correcting vision. He is very patient and thorough with kids. Even with the more difficult to screen. He Made my son feel very comfortable. Dr. OLSON explained what was going to happen and was very reassuring with "there is no wrong answers". I would recommend Dr. Olson to anyone!

Apr 18, 2014

★★★★★★ *Dr. Olson* — **Shalynn A.** (Patient since 2014)

Dr. Olson provides cutting edge technology that makes eye exams more comfortable and very thorough. It was great not to have the big puff of air to check for glaucoma. The new tool was much more comfortable and less traumatic for kids. He is very patient and caring with kids! I would definitely recommend Dr. Olson for any eye care needs or concerns.

Apr 18, 2014

★★★★★★ *Ten star!* — **Donna O.** (Patient since 2010)

Love every one of you. One of the girls even offered to take me to Iowa city. I feel very confident in your care. Dr. Olson is THE BEST!!

Mar 20, 2014

★★★★★★ *It was fun, very professional and I feel confident that I'm getting excellent eye care* — **Karen L.** (Patient since 2014)

It was fun, very professional and I feel confident that I'm getting excellent eye care. It was a pleasure meeting Dr. Olson and the entire staff.

Mar 19, 2014

★★★★★★ *staff & Dr. Olson are always awesome - in the way they treat you & in their services!* —

Alecia C. (Patient since 2004)

staff & Dr. Olson are always awesome - in the way they treat you & in their services!

Mar 14, 2014

★★★★★★ *Mary Winnike* — **Mary W.** (Patient since 2004)

My visit was appreciated!

Mar 12, 2014

★★★★★★ *Sharon's Visit* — **Sharon C.** (Patient since 2006)

It was an excellent appointment.

Feb 28, 2014

★★★★★★ *patient satisfaction* — **Sally K.** (Patient since 2006)

I appreciate the thorough exam with well trained assistants. No complaints!

Feb 20, 2014

★★★★★★ *Seeing 20 20* — **Deborah S.** (Patient since 2014)

A wide variety of tests were performed to help me be confident that I am seeing as well as possible.

Feb 6, 2014

★★★★★★ *excellent eye visit* — **Scott R.** (Patient since 2013)

everything was very smooth and no long wait times

Feb 6, 2014

★★★★★★ *my favorite eye doctor* — **Joy D.** (Patient since 2009)

I always enjoy the visit to Dr Olson's office. I believe that he does a very good job and is very careful to see that all my needs are met.

Jan 8, 2014

I always appreciate the friendliness and helpfulness of the staff. — **Kristi E.** (Patient since 2005)

I always appreciate the friendliness and helpfulness of the staff.

Jan 7, 2014

 *Change nothing. The entry way was very professional looking as was the staff.*

A+++ — Chris L. (Patient since 2005)

Change nothing. The updated lobby was very pleasing to the eye and the professionalism of the staff was greatly appreciated. A+++

Jan 3, 2014

 *You have always treated me very well and I trust you with my eye care.* — **Doris**

T. (Patient since 2005)

You have always treated me very well and I trust you with my eye care.

Dec 26, 2013

 *I trust Dr. Olson completely and I'm glad to be his patient* — **Bonnie L.** (Patient since

2005)

I trust Dr. Olson completely and I'm glad to be his patient. The only thing I am disappointed in is that situation with my brother, which I explained. I checked and he never came back to have that line fixed. He's living with it and can explain how his last visit went.

Dec 22, 2013

 *Please don't change anything. You are all amazing people and I felt very comfortable*

at ur clinic. — **Paige B.** (Patient since 2013)

Please don't change anything. You are all amazing people and I felt very comfortable at ur clinic.

Nov 26, 2013

 *Friendly and Professional* — **Jeffrey F.** (Patient since 2012)

The entire staff is very friendly, putting the patient at ease. They are also efficient and thorough in their work. I feel that I am getting excellent care for my eyesight.

Nov 25, 2013

 *jenna s* — **Jenna S.** (Patient since 2013)

Thank you for giving me a check up.

Nov 11, 2013

 *Great visit. Everyone was very pleasant!* — **Mary W.** (Patient since 2004)

Great visit. Everyone was very pleasant!

Nov 8, 2013

★★★★★★ *Great People - Great Service* — **Christina W.** (Patient since 2005)

I always enjoy my visits to Complete EyeCare. Even though there is an eye clinic closer to where i live, i will continue to come to Complete EyeCare for the great service and great care that they provide.

Nov 6, 2013

★★★★★★ *excellent quality care; caring staff* — **Alecia C.** (Patient since 2004)

excellent quality care; caring staff

Nov 5, 2013

★★★★★★ *survey A.M.C.* — **Alecia C.** (Patient since 2004)

It was a good visit - questions answered

Nov 5, 2013

★★★★★★ *Pleasant experience.* — **Diane W.** (Patient since 2010)

I always enjoy going to Dr. Olson's office. Everyone is very friendly and professional. They are very helpful when new glasses are needed also.

Sep 18, 2013

★★★★★★ *To my knowledge, all the services were excellent and there is no need to change anything.* — **Reuben M.** (Patient since 2013)

To my knowledge, all the services were excellent and there is no need to change anything.

Sep 11, 2013

★★★★★★ *Changes* — **Helen S.** (Patient since 2005)

I like the new waiting room with the water available. Also, thanks for the yellow sidewalk warning.

Sep 6, 2013

★★★★★★ *Awesome Dr, super friendly service* — **Dawn M.** (Patient since 2012)

This is the most thorough eye care center I have ever been to! Dr Olson is wonderful & the staff goes out of their way to make you feel comfortable. Would definitely recommend!

Aug 27, 2013

★★★★★ *Great customer service and knowledgeable staff!* — **Cherie L.** (Patient since 2005)

It was great, I would not change anything. Dr. Olson did a very complete examination as always. The assistant was friendly and helpful in the pre-examination section. Always enjoy my visits and feel I get great service. I absolutely love my daily wear contacts as I don't have to travel with loads of contact solution. They cost more but are worth every cent!

Aug 21, 2013

★★★★★ *Excellent!* — **Julie D.** (Patient since 2005)

As always, another great experience at Complete Eyecare!

Aug 19, 2013

★★★★★ *Very pleased - no problems.* — **Marjory C.** (Patient since 2013)

Very pleased - no problems.

Aug 7, 2013

★★★★★ *Uncharacteristic wait - all else was great* — **Joshua L.** (Patient since 2004)

First time we've had a long wait. In general really like the staff and facilities. They are always very friendly and have been very prompt every other time. .

Jul 31, 2013

★★★★★ *Loved the new office look. Very warm and welcoming* — **Sandra S.** (Patient since 2012)

Loved the new office look. Very warm and welcoming. The staff is always friendly and interested in how you are doing. Thank you.

Jul 11, 2013

★★★★★ *Very Good* — **Mary Lou B.** (Patient since 2004)

I was very pleased with the total visit.

Jul 8, 2013

★★★★★ *Results* — **Mary Lou B.** (Patient since 2004)

very pleased with the results, as eyes seemed a bit better than last time.

Jul 8, 2013

★★★★★ *great!* — **Mary Lou B.** (Patient since 2004)

I was very pleased with my results

Jul 8, 2013

★★★★★ *The girls were very helpful and great!!* — **Diane B.** (Patient since 2009)

The girls were very helpful and great!!

Jun 20, 2013

★★★★★ *Visit review* — **Melissa E.** (Patient since 2004)

The visit was satisfactory, and went well. There does always seem to be a fair amount of waiting time during appointments.

Jun 19, 2013

★★★★★ *Excellent* — **Donna Jean H.** (Patient since 2005)

The appointment went in a timely fashion.

Jun 18, 2013

★★★★★ *Higher priced than other ophthalmologists and optometrists we have seen in the past* —

Mason H. (Patient since 2012)

Higher priced than other ophthalmologists and optometrists we have seen in the past. Good customer service and I feel we are receiving quality eye care.

Jun 14, 2013

★★★★★ *excellent service* — **Katrina G.** (Patient since 2005)

Have been seeing dr olson for many years.

Jun 12, 2013

I would like to have more choice in the selection of hard to fit frames. — **Donald C.** (Patient since 2004)

I would like to have more choice in the selection of hard to fit frames when needed.

Jun 2, 2013

★★★★★ *I like the remodeling* — **Katina W.** (Patient since 2004)

I like the remodeling. And I am confident that you are using the latest technology based on the latest research. Thank you.

May 10, 2013

★★★★★ *The cost of your glasses are high but they are of very good quality.* — **Richard K.** (Patient since 2005)

The cost of your glasses are high but they are of very good quality.

Apr 26, 2013

★★★★★ *Excellent* — **Fred H.** (Patient since 2005)
is Complete Eye Care Center.

Apr 26, 2013

★★★★★ *Emergency appointment* — **Lori G.** (Patient since 2004)
Very happy how quickly I was taken care of.

Apr 18, 2013

★★★★★ *Absolutely no complaints. When I see Dr. Olson, I feel like* — **Donna O.** (Patient since 2010)

Absolutely no complaints. When I see Dr. Olson, I feel like I have received the best eye care ever. He explains everything and make me feel like I'm a very important patient and not just a number. The girls in the office have great personalities and are very knowledgeable.

Apr 17, 2013

★★★★★ *I was impressed by the contact lens training and the patience the staff, particularly Jackie! Love...* — **Paula K.** (Patient since 2008)

I was impressed by the contact lens training and the patience the staff, particularly Jackie! Love the remodel--the office has a very zen spa quality to it now!

Apr 1, 2013

Everything was handled very professionally and thoroughly — **Alan W.** (Patient since 2013)
Everything was handled very professionally and thoroughly

Mar 5, 2013

★★★★★ *Overall, good experience. Had to take my exam a step further and go to Iowa City* — **Fredrick M.** (Patient since 2013)

Overall, good experience. Had to take my exam a step further and go to Iowa City. I appreciated Dr. Olson contacting me that night, to follow up on my visit to Iowa City.

Mar 5, 2013

★★★★★ *I have no suggestions for improved service.* — **Beryl S.** (Patient since 2005)

I have no suggestions for improved service.

Feb 23, 2013

★★★★★ *Everything is excellent as listed above. Here comes the but..* — **Kirk M.** (Patient since 2005)

Everything is excellent as listed above. Here comes the but...My only concern is the choice of frames. There seems to be a limited number of frames for regular glasses but especially sunglass frames. Kirk

Feb 12, 2013

Reply

We're anxious for you visit again after we've moved into our new and expanded Eyewear Gallery. You'll be especially glad to know that we've already made plans to increase our selection of sunglasses! Thanks for being patient with us while we work out of a temporary frame room during the construction and improvements. And thanks for helping us get even better at meeting our patient's needs by offering suggestions. We hear you!

★★★★★ *Love Complete Eye Care. They are great!!!* — **Christy W.** (Patient since 2006)

Love Complete Eye Care. They are great!!!

Feb 11, 2013

★★★★★ *Everyone was very pleasant and made me feel very comfortable and welcome :)* —

Danelle S. (Patient since 2012)

Everyone was very pleasant and made me feel very comfortable and welcome :)

Feb 10, 2013

★★★★★ *My visit was excellent as usual and I would not change a thing except having a more varied...* — **Sharon C.** (Patient since 2006)

My visit was excellent as usual and I would not change a thing except having a more varied selection of frames for low-income patients. Better yet, allow the reuse of previously purchased frames to be reused rather than them being a one-time use expensive investment.

Feb 6, 2013

★★★★★ *I don't know.* — **Marilyn V.** (Patient since 2005)

I don't know. I'm eager to see the office after it's finished. I'll be a nice addition.

Jan 30, 2013

★★★★★★ *eye appoint.* — **Glenda W.** (Patient since 2005)
No complaints, all staff are friendly and helpful and always have been.

Jan 29, 2013

★★★★★★ *Follow up appt* — **Jacob F.** (Patient since 2012)
Completed by Jacob's mother.

Jan 29, 2013

★★★★★★ *I'm always impressed by all the new technology used during my appointments* — **Tina S.** (Patient since 2010)
I'm always impressed by all the new technology used during my appointments. I feel I am getting top notch service and care for my eyes...I really look forward to seeing your new expanded office.

Jan 29, 2013

★★★★☆☆ *It took a lot longer than anticipated* — **Mike S.** (Patient since 2006)
It took a lot longer than anticipated

Jan 16, 2013

★★★★★★ *There isn't anything that I would change. The entire staff is extremely friendly* — **Erin C.** (Patient since 2012)
There isn't anything that I would change. The entire staff is extremely friendly. I can easily say the nicest and most pleasant office staff I have ever encountered!

Dec 15, 2012

★★★★★★ *Dr Olson is very professional and makes the visit very enjoyable!* — **Chris L.** (Patient since 2005)
Dr Olson is very professional and makes the visit very enjoyable!

Dec 12, 2012

★★★★★★ *Exam* — **Cindilee C.** (Patient since 2012)
Excellent customer service, excellent exam, friendly, helpful and knowledgeable.

Dec 4, 2012

★★★★★★ *Excellent Care* — **Christina W.** (Patient since 2005)
Thank you for all of your assistance. This is a wonderful place to seek eyecare -I would recommend your services to everyone.

Nov 21, 2012

★★★★★★ *I love Dr. Olson!* — **LisaGrace A.** (Patient since 2010)

I love going to Doctor Olson for my yearly eye exam. I always feel like he gives me all the information/help I need to keep my eyes healthy, I've never known so much about how my eyes work!

Nov 6, 2012

★★★★★★ *I always know that if I have any questions/concerns that that they will be addressed, answered...* — **Alecia C.** (Patient since 2004)

I always know that if I have any questions/concerns that that they will be addressed, answered.....keep on smiling & thanx for all you do!!!

Oct 23, 2012

★★★★★☆☆ *...sorry...* — **Eden C.** (Patient since 2012)

I'd rather not write a review.

Oct 13, 2012

★★★★★★ *Very pleased how quickly my new sunglasses arrived. Thank you!* — **Melinda H.** (Patient since 2011)

Very pleased how quickly my new sunglasses arrived. Thank you!

Sep 26, 2012

★★★★★★ *excellent* — **Barbara C.** (Patient since 2008)

I would refer my friends to you have never had better care then with you thank you

Sep 25, 2012

★★★★★★ *Great Experience* — **Diane W.** (Patient since 2010)

I always receive caring and friendly service when I come here. Everything is explained well.

Sep 18, 2012

★★★★★★ *Excellent and Thorough* — **Marchell M.** (Patient since 2005)

Always thorough due to my health conditions. Offers suggestions. Very pleased.

Sep 18, 2012

★★★★★★ *I thought Anita was particularly awesome and should be given a raise and a hefty Christmas bonus.* — **David A.** (Patient since 2012)

I thought Anita was particularly awesome and should be given a raise and a hefty Christmas bonus.

Sep 8, 2012

★★★★★★ *Best, most complete eye appointment ever!* — **Dawn M.** (Patient since 2012)

I have had glasses for 35 years & have never experienced a more thorough eye exam before going to Complete EyeCare Center. The staff & Dr Olson were very nice & explained everything in detail. Will never go anywhere else again, definitely worth the 1/2 hour drive!

Aug 28, 2012

★★★★★ *Just wished the prices weren't so high. Gets harder & harder to afford a trip to the eye doctor* — **Mary Sue N.** (Patient since 2006)

Just wished the prices weren't so high. Gets harder & harder to afford a trip to the eye doctor. I can see why many people can't afford to go, but I realize how important my site is to me and hope I can continue to take as good a care of them as I would like.

Aug 25, 2012

★★★★★★ *1) I prefer all tests be scheduled the same day/time* — **John R.** (Patient since 2005)

1) I prefer all tests be scheduled the same day/time. 2) I prefer to schedule my appointments; please send a reminder for an ANNUAL visit. I will be sure and contact Dr. Olson if I notice any change in vision.

Aug 1, 2012

★★★★★★ *Quality Care* — **Janet L.** (Patient since 2006)

Thorough Exam. Answered all questions professionally.

Jul 28, 2012

★★★★★ *good* — **Rhonda R.** (Patient since 2006)

The care I receive at the eye clinic is good if the wait for the doctor was not as long

Jul 26, 2012

★★★★★★ *Excellent!* — **Julie D.** (Patient since 2005)

The service at Complete Eyecare is excellent!

Jul 25, 2012

★★★★★ *Staff is friendly and informative. Treatment and evaluations are as expected* — **Darrel R.** (Patient since 2005)

Staff is friendly and informative. Treatment and evaluations are as expected. Keep new equipment coming as it is available, but I do not know anything about what is available.

Jul 17, 2012

★★★★★ *Overall Experience* — **Susan M.** (Patient since 2006)

I'm always impressed by the technology the office has available.

Jun 25, 2012

★★★★★ *very good* — **Jewell W.** (Patient since 2004)

I have always been happy with my experiences with you.

Jun 23, 2012

★★★★★ *Service was superb, and cannot recommend ideas or suggestions to improve the experience except...* — **Don L.** (Patient since 2012)

Service was superb, and cannot recommend ideas or suggestions to improve the experience except having coffee or water available to drink.

Jun 23, 2012

★★★★★ *Brianne's Check up* — **Brianne P.** (Patient since 2012)

Service was excellent and all staff members were extremely helpful. Thanks!

Jun 20, 2012

★★★★★ *eye care survey* — **Terry K.** (Patient since 2008)

Great people work their what more can say.

Jun 14, 2012

★★★★★ *GREAT AND FRIENDLY CUSTOMER SERVICE! I felt as though the girls really focused on me, and answered...* — **Hayley R.** (Patient since 2012)

GREAT AND FRIENDLY CUSTOMER SERVICE! I felt as though the girls really focused on me, and answered all of my questions thoroughly.

Jun 7, 2012

★★★★★ *Great* — **Donna Jean H.** (Patient since 2005)

Didn't have to wait long, and was in and out in an appropriate amount of time.

May 28, 2012

★★★★★ *Nonsense* — **Alan W.** (Patient since 2005)

This is a ludicrous part of the survey. What is the meaning of Review Title?

May 17, 2012

★★★★★ *Recent eye appointment* — **Mike V.** (Patient since 2006)

I arrived for my appointment a couple minutes late, but was welcomed & taken for the eye test right away. Everyone was courteous & professional and the appointment went smoothly.

May 17, 2012

★★★★★ *routine visit* — **Marlys F.** (Patient since 2005)

The visit seemed long to me.

May 16, 2012

★★★★★ *Complete EyeCare Center* — **Taylor M.** (Patient since 2012)

Complete EyeCare was wonderful, service was great, people were friendly, Dr. Olson was very professional and I appreciated the thorough care he provided.

May 14, 2012

★★★★★ *Girls do a good job fitting and selling glasses* — **Debra L.** (Patient since 2007)

Girls do a good job fitting and selling glasses. :) Convinced me into buying a pair of Maui Jims - which I may add are as good as they said they would be. I love them! Kind of pricey -- but good to wear with contacts. No glare is great!! Rating is four stars because we all can strive to do better at what we do.

May 14, 2012

Always a pleasure to come to your office. Thanks for the professional care you all give. — **Diane P.** (Patient since 2006)

Always a pleasure to come to your office. Thanks for the professional care you all give.

May 11, 2012

★★★★★ *AWESOME* — **Angel K.** (Patient since 2011)

great from start to finish

May 11, 2012

★★★★★★ *Very positive experience.* — **Robert L.** (Patient since 2009)
Very positive experience.

May 10, 2012

★★★★★★ *Excellent Service* — **Elaine H.** (Patient since 2006)
Dr. Olson and staff are very friendly and knowledgeable

May 1, 2012

★★★★★★ *Happy* — **Fred H.** (Patient since 2005)
I enjoyed the chats with Dr. Olson and staff, the thorough and caring exam; and was pleased to be done in 90 minutes or so. I was also happy to learn that, although the micro-scratches on my lenses could not be buffed out, the lenses would be replaced under warranty :) Best Wishes to All

Apr 14, 2012

★★★★★★ *survey* — **Rose B.** (Patient since 2008)
appreciated the time and explanations given

Apr 11, 2012

★★★★★ *Nothing at this time - all went okay.* — **Mary W.** (Patient since 2004)
Nothing at this time - all went okay.

Apr 2, 2012

★★★★★★ *checkup* — **Willa W.** (Patient since 2005)
Everything checked out well for me which is assuring for a person in my peer group.

Mar 23, 2012

★★★★★★ *Dr. Olson is a professional* — **David C.** (Patient since 2007)
Dr. Olson is a professional. He cares not only about his immediate patients but about the whole community. He is a great health professional. Very knowledgeable.

Mar 14, 2012

★★★★★★ *Survey* — **Christy W.** (Patient since 2006)
I had a very good visit at Complete Eye Care. The staff and Dr. are very helpful, kind, and courteous.

Feb 23, 2012

★★★★★★ *Amazing staff* — **Jolene L.** (Patient since 2005)

I recently returned to Dr. Olson after being out of the area for a couple of years and I could not ask for better care. The ladies in the office were great in assisting my frame selections. The entire visit was awesome!

Feb 18, 2012

★★★★★★ *appointment* — **Caleb H.** (Patient since 2012)

I appreciate the time that he spent with my son and with us(the parents) in explaining all the information about my sons problems and the steps needed to help correct them.

Feb 17, 2012

★★★★★★ *I was very pleased with the service I received from CompleteEye Care.* — **Darla S.** (Patient since 2012)

I was very pleased with the service I received from Complete Eye Care. Everybody was pleasant on Saturday and also on Monday morning when I had to pick up another contact after I tore one over the weekend.

Feb 13, 2012

★★★★★★ *Just keep working on "internal communication" so everyone's working from the "same page and...* — **Robert K.** (Patient since 2005)

Just keep working on "internal communication" so everyone's working from the "same page and paragraph!"

Feb 13, 2012

★★★★★★ *So far I am very happy with all of my experiences with your office* — **Bonnie R.** (Patient since 2010)

R. (Patient since 2010)

So far I am very happy with all of my experiences with your office. Every one is very helpful and kind.

Feb 1, 2012

★★★★★★ *I commend Dr. Olson for the very thorough exam. I feel like I am in good hands with Dr. Olson.* — **Patsy N.** (Patient since 2004)

I commend Dr. Olson for the very thorough exam. I feel like I am in good hands with Dr. Olson.

Jan 30, 2012

★★★★★★ *I've been very happy with my eyecare. I believe Dr* — **Tina S.** (Patient since 2010)

I've been very happy with my eyecare. I believe Dr. Olson pays attention to details and explains his findings very well.

Jan 26, 2012

★★★★★★ *I thought all the staff was great for both me and my daughter! Very friendly and supportive!* — **Danelle S.** (Patient since 2012)

I thought all the staff was great for both me and my daughter! Very friendly and supportive!

Jan 14, 2012

★★★★★★ ? — **Dwight H.** (Patient since 2004)

Excellant

Dec 25, 2011

★★★★★★ *Great Visit.* — **Heather S.** (Patient since 2004)

It was a very pleasant experience.

Dec 24, 2011

★★★★★★ *Pricey* — **John K.** (Patient since 2004)

only complaint i have ever heard about complete eyecare is the cost is too high.

Dec 23, 2011

★★★★★★ *Great service!* — **Ann M.** (Patient since 2011)

Everyone was very polite and friendly!

Dec 22, 2011

★★★★★★ *Lifelong Glasses Wearer* — **Carol F.** (Patient since 2009)

Having eye exams since elementary school provides a broad experience against which to evaluate Dr. Olsen and staff, and they are stellar.

Dec 14, 2011

★★★★★★ *Excellent!!!!* — **Chris L.** (Patient since 2005)

Very satisfied!

Dec 13, 2011

★★★★★★ *Leader in eyecare* — **Todd B.** (Patient since 2011)

they have the perfect staff and set-up. you never feel as if you are standing in an assembly line. they actually talk to you on a professional and personal level. outstanding business.

Dec 7, 2011

★★★★★ *vist* — **Charleene S.** (Patient since 2005)
very friendly girls in all dept.

Dec 1, 2011

★★★★★ *Mary Sue Nichols* — **Mary Sue N.** (Patient since 2006)
So appreciate the care shown to me on my "drop" by question time. Above & beyond the call of duty!!

Nov 17, 2011

★★★★★ *Survey* — **Kira H.** (Patient since 2009)
Great appointment as always

Nov 12, 2011

★★★★★ *Four Star Review* — **Cindy S.** (Patient since 2005)
I was very pleased with everything about my appointment. The one thing I don't like is having to send my glasses in to get the special lenses and having it take 2 to 3 weeks.

Nov 10, 2011

[Reply](#)

iZon High Resolution Lenses are custom-made based on a person's unique iPrint--an optical map of the unique microscopic irregularities of the eye. And because these lenses take into consideration both traditional measurements and the unique aberrations of an individual's eyes, vision will be truly optimized. They typically take longer to produce because they are not stock lenses, but this provides sharper, clearer, more vivid vision that iZon wearers have described as "high-definition vision." To learn more about iPrint and iZon watch this video:
<http://www.izonlens.com/how-wow-works/eyemaginations.php>

★★★★★ *Service with a Smile!* — **Denise M.** (Patient since 2005)
I always enjoy coming into your office!

Oct 27, 2011

★★★★★ *Prompt and courteous* — **Doris T.** (Patient since 2005)
Not sure what you want here.

Oct 26, 2011

★★★★★ *Great Appt.* — **Danny H.** (Patient since 2005)
Always nice to come home and have a great appointment with Dr. Olson and his friendly staff.

Oct 10, 2011

★★★★★★ *Excellent* — **Jane D.** (Patient since 2007)

Thanks for the information you printed out on my eyes.

Oct 5, 2011

★★★★★★ *Pleasant Eye Exam* — **Diane W.** (Patient since 2010)

Everyone was very pleasant. The procedures were explained well and Dr. Olson was thorough and very friendly.

Sep 13, 2011

★★★★★★ *Ben Bower* — **Benjamin B.** (Patient since 2011)

Thank You for your excellent service of all those fine people in your office.

Sep 2, 2011

★★★★★ *Great visit, as usual* — **Isabel K.** (Patient since 2005)

I appreciate the thoroughness of Dr. Olson and his staff's exams. Always very friendly and knowledgeable.

Aug 16, 2011

★★★★★★ *Friendly and Thorough* — **Crystal P.** (Patient since 2011)

My visit was very good. All of the staff was very friendly, and the doctor was very thorough. Also, when picking frames, the staff was friendly and honest with their help and opinions. I appreciate that.

Aug 15, 2011

★★★★★★ *Dave George* — **David G.** (Patient since 2007)

Excellent visit. Employee suggested sunglasses which were part of my vision plan that I did not know about. Great service!

Aug 3, 2011